70

INFORMATION TECHNOLOGY SCHEDULE PRICELIST

General Purpose Commercial Information Technology Equipment, Software And Services

The Informatics Application Group, Inc.

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8(a), WOMAN-OWNED, SMALL BUSINESS

Special Item No. 132-51 Information Technology Professional Services

FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offeror's and Agencies are advised that the Group 70 – Information Technology Schedule is <u>not</u> to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances, the services must be performance by the publisher or manufacturer or one of their authorized agents.

CONTRACT NUMBER: **GS-35F-0738N**

PERIOD COVERED BY CONTRACT: **06/26/2003 - 06/25/2018**

PRICELIST CURRENT THROUGH MODIFICATION # **PA-0023,** DATED **06/01/2015**

**General Services Administration - Federal Supply Service
Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! ®, a menu-driven database system. The INTERNET address GSA Advantage! ® is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

ABOUT TIAG

tiag is a Virginia-based, 8(a), woman-owned, small business firm providing informatics-based technology services specializing in developing applications that improve workflow processes. The company has a niche in providing high-end IT expertise within medical applications. For instance, tiag's co-founder was the first to transmit digital medical imagery from the front lines during Operation Desert Storm for remote read and diagnosis at Walter Reed Army Hospital. tiag remains at the forefront of proving emergent technology, and the staff continues to provide cutting edge expertise in medical informatics and IT applications. Our focus includes information technology-based business solutions in public organizations and military installations. tiag's services range from complex, enterprise-wide IT solutions to niche-specific custom projects, and from initial product development to architecting global Web-based technologies.

tiag has a continuous record of success in directly leading over $5.7B of program initiatives in the Federal and civilian sectors and take pride in our achievements throughout the Department of Defense on its innovative projects.

TIAG HAS WORKED WITH THE FOLLOWING ORGANIZATIONS TO MEET THEIR MISSION REQUIREMENTS AS WELL AS THEIR TACTICAL AND STRATEGIC GOALS:

- Department of the Army
- Department of the Navy
- Department of Health and Human Services
- Military Health System

CUSTOMER INFORMATION

1. TABLE OF AWARDED SPECIAL ITEM NUMBERS

SIN	Description	Rates
132-51	**INFORMATION TECHNOLOGY PROFESSIONAL SERVICES**	**PG. 22**

1B. IDENTIFICATION OF THE LOWEST PRICED MODEL NUMBER

N/A SERVICES ONLY

1C. LABOR CATEGORY DESCRIPTIONS

Principal IT Consultant

General Description: Principal Information Technology Consultant is a thought leader and proven expert across a broad range of Information Technology disciplines. The Principal IT Consultant provides strategic planning and delivers expert advice, assistance, guidance, and counseling in support of client's information management and technology development and improvement efforts.

Experience: Over twelve years experience consulting on the design of large-scale information technology (IT) projects. This includes over six years of direct experience in the design and development of integrated enterprise-wide Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

Minimum Education: Possesses a MA/MS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Principal Information Architect

General Description: As a thought leader and proven expert, the Principal Information Architect plans and designs enterprise-wide or large scale information architecture including computer hardware and software, operating systems, middleware, communications hardware and software, and security components. Ensures these systems are compatible and in compliance with the standards for open systems architectures as they apply to the implementation and specification of complex information management solutions. Identifies necessary interfaces between enterprise solution applications and legacy IT environments. Supports all program/project planning and milestone development. Supports business case analysis and identification of alternative solutions and resulting business impacts.

Experience: Over twelve years experience with large-scale information technology (IT) projects. This includes over six years of direct experience in the design of integrated, enterprise-wide information

architectures using Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

Minimum Education: Possesses a MA/MS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Principal Systems Engineer

General Description: As a thought leader and proven expert, the Principal Systems Engineer provides strategic planning, guidance, design, and engineering consulting on complex enterprise-wide information systems. PSE is responsible for computer software and system analysis and design including performance analysis, technical integration, and information technology assessment (including computer hardware and software, operating systems, middleware, communications hardware and software, and security). Has domain knowledge to include analysis, product, and IT systems support and familiarity with the C4ISR Architecture Framework.

Experience: Over twelve years experience with large-scale information technology (IT) projects. This includes over six years of direct experience in the design of integrated, enterprise-wide information systems using Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

Minimum Education: Possesses a MA/MS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Senior IT Consultant

General Description: Senior Information Technology Consultant provides expertise across a broad range of Information Technology disciplines. The Senior IT Consultant provides planning and delivers advice, assistance, guidance, and counseling in support of client's information management and technology development and improvement efforts.

Experience: Over eight years experience consulting on the design of large-scale information technology (IT) projects. This includes over four years of direct experience in the design and development of integrated enterprise-wide Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

Minimum Education: Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Senior Information Architect

General Description: Plans, designs, oversees deployment of complex enterprise-wide or large scale information architectures including computer hardware and software, operating systems, middleware, communications hardware and software, and security components. Ensures these systems are compatible and in compliance with the standards for open systems architectures as they apply to the implementation and specification of complex information management solutions. Identifies necessary interfaces between enterprise solution applications and legacy IT environments. Supports all program/project planning and milestone development. Supports business case analysis and identification of alternative solutions and resulting business impacts.

Experience: Over eight years experience with the design of large-scale information technology (IT) projects. This includes over four years of direct experience in the design of integrated, enterprise-wide information architectures using Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

Minimum Education: Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Senior Systems Engineer

General Description: Senior Systems Engineer provides planning, guidance, design, and engineering services on enterprise-wide information technologies. SSE is responsible for computer software and system analysis and design including performance analysis, technical integration, and information technology assessment (including computer hardware and software, operating systems, middleware, communications hardware and software, and security). Has domain knowledge to include analysis, product, and IT systems support and is familiar with the C4ISR Architecture Framework.

Experience: Over eight years experience with the design of large-scale information technology (IT) projects. This includes over four years of direct experience in the design of integrated, enterprise-wide information architectures using Commercial-Off-the-Shelf (COTS) and Government-Off-the-Shelf (GOTS) software and hardware solutions in the private or public sector.

Minimum Education: Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Information Systems Security Specialist

General Description: The Information Systems Security Specialist is responsible for maintaining current and thorough knowledge of information security hardware and software products that comply with industry standards. Works with vendors, IT staff, & functional users to enhance information security. May be responsible for leading Federal organizations through the DITSCAP Certification and Accreditation Process, assist Federal Clients in preparing Accreditation Documentation Packages, and obtain associated Certifications.

Experience: Over six years of general information system experience, which includes at least four years of direct experience in information systems security in the private or public sector. Information Systems Security Specialists are well versed in all applicable Federal Regulations, Guidelines, Policies, and Procedures.

Minimum Education: Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field.

Program Manager

General Description: Acts as overall program manager and central point of contact for enterprise-wide IT solutions. Responsible for all aspects of program planning, execution management, and status reporting. Provides communication to customer executive management on project plans, status reports, and deliverables. Ensures all critical program issues relating to quality of service, contractual matters, and engagement performance are addressed. Ensures systems design methodologies are compatible and compliant with Program requirements. Provides technical and functional guidance to the project team, including identifying new opportunities for technology insertion. The Program Manager manages contracts and serves as the contractor's authorized interface with the Government Contracting Officer (CO), the contract level Contracting Officer's Representative (COR), government management personnel and customer agency representatives. Formulates work standards, develops and manages contractor schedules, reviews work, supervises/directs contractor personnel. Responsible for overall contract performance, including quality assurance.

Experience: Over twelve years experience with the execution and management of large-scale Information Technology programs. This includes over six years of direct experience in leading and executing enterprise-wide IT solutions in the private or public sector. Experience managing technically and functionally diverse and complex IT programs and implementing detailed management.

Minimum Education: Possesses a MA/MS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field and/or is a certified Project Management Professional.

Project Manager

General Description: Acts as manager and overall point of contact for a specific project within an overall enterprise-wide IT solution program. Directs project-specific IT staff and reviews work products for completeness and adherence to customer requirements. Provides communication to management to review project plans, status reports, and deliverables. Develops overall project milestones and monitors the execution of the project against planned timelines. Directs and reviews program plans, status reports, and deliverables with Program Manager and project teams. Provides technical and functional management to one or more project teams for specific projects or subtasks. Has technical, administrative and managerial responsibilities. Supervises/directs project/team in meeting task/project requirements. Identifies and resolves problems. The Project Manager is responsible for ongoing evaluation of work and quality of services.

Experience: Over eight years experience with the execution and management of large-scale Information Technology programs. This includes over four years of direct experience in managing enterprise-wide IT projects in the private or public sector.

Minimum Education: Possesses a BA/BS degree or higher in Information Systems, Computer Science, Engineering, Business, or related field and/or is a certified Project Management Professional.

Director/ Lead Engineer

General Description: Acts to coordinate Systems Engineer, Architect, & Security Engineering functions; Lead Engineer is responsible for conducting technical activities for the design, development, and fielding of a department tasks; Managing the technical aspects of systems engineering managements and systems acquisition; Proving technical oversight of the overall contracts (integration, systems contractor and prime integrator activities); Responsible for attending to and resolving critical problematic, engineering, and technical issues; and providing technical representation for architecture evolution and the acquisition evolution and the acquisition of the future systems.

Experience: Fifteen (15) years general experience in system development with 5 years of applied expertise including relevant functional experience. Experience in or specialized domain knowledge of Military Health Systems (MHS) or other major systems, software development, Communications systems and protocols.

Minimum Education: Masters or advanced degree equivalent in Computer Science or Engineering with 5 years experience in the acquisition of major systems.

Senior Security Systems Engineer

General Description: The Senior Security Systems Engineer is responsible for developing, leading, and overseeing security risk analysis on all systems development; Evaluating trends and establishing advanced integration methodologies; Integrating Systems Security Engineering processes into the system design and development; Reviewing and evaluating the security impact of systems changes, including all interfaces; Providing oversight to ensure adherence to HIPPA requirements, ports & protocols, Encryption requirements; and Ensuring database integrity, audit mechanisms, and utilities. Is also able to execute management and oversight of the military systems and security accreditation process in accordance with the DoDI-8500-series and related policy documents as well as similar documents existing in other Federal Agencies.

Experience: Seven (7) years applied experience in specific area of expertise including five (5) years of relevant functional experience.

Education: Masters or Advance Degree Equivalent in Computer Science or Engineering with 5 years experience in the acquisition of military systems.

Lead Architect

General Description: The Lead Architect is responsible for designing and implementing integrated networks, including hardware, software, and support facilities and/or equipment for major information systems within the DoD; thought-leader and task leader of Engineers through project completion; analyzing system/network requirements to determine current capabilities and system functions; analyzing high-level mission requirements; interviewing end-users; and reviewing business process documentation to determine system/networking requirements. Also responsible for utilizing current information about system/network technology to generate detailed sets of system requirements in graphical and textual formats for major information systems acquisitions.

Education: Masters or Advance Degree equivalent in Computer Science or Engineering with 5 years experience in the acquisition of military systems.

Experience: Fifteen (15) years experience across the spectrum of informatics and major systems development, including relevant functional experience. Experience in or specialized domain knowledge of Military Health Systems (MHS), software development, Communications systems and protocols, DISA COE processes would be particularly valuable. Expert knowledge and thought-leader with the military systems acquisition life cycle and architectural approaches as developed by the Defense Information Systems Agency (DISA) and other similar governmental agencies.
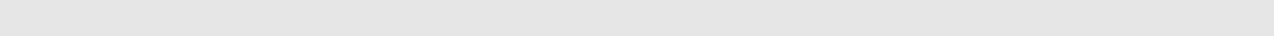
Information Systems Executive

Education: Masters Degree in related technical discipline (i.e., information systems, computer science or engineering).

Experience: Ten or more years experience in evaluation, developing and/or analyzing information systems (IS) or information technology (IT) applied to information architectures/systems. Seven (7) years applied experience in specific area of expertise including five (5) years of relevant functional experience.

Duties/Responsibilities:
Guides users in the analysis, evaluation, selection, and implementation of ADP/information systems. Performs as senior task leader. Monitors task performance and schedules. Responsible for task completion. Directs Information Systems Analyst efforts
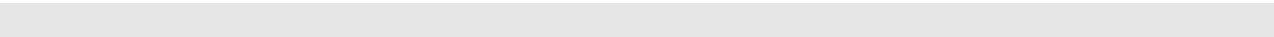
Information Systems Analyst

Education: Bachelors degree in related technical discipline (i.e., information systems, computer science or engineering).

Experience: Five or more years experience in evaluation, developing and/or analyzing information systems (IS) or information technology (IT) applied to information architectures/information systems.

Duties/Responsibilities:
Guides users in the analysis, evaluation, selection, and implementation of ADP/information systems.

Information Systems Engineer

Education: Bachelor's Degree in Computer Science or Engineering with three (3) years experience in healthcare systems

Experience: Five (5) years experience in systems engineering with three years specialization in healthcare systems.

Duties/Responsibilities:
Evaluates business processes and recommends technical solutions to allow an organization to perform more efficiently. Consults on the proposed infrastructure of an Information Technology department. Establishes application development standards and frameworks to be utilized for all development efforts. Defines infrastructure and architecture of an Information Technology environment.

Analyst

Education: Bachelor's Degree in Computer Science, Engineering or similar technical Degree.

Experience: Eight (8) years experience in a specialized subject area or field of expertise.

Duties/Responsibilities:
Develops or implements advanced technical ideas and guides their development. Conceives, plans and implements approaches to solve complex problems of diverse scope. Manages technical project teams to establish system/application specifications and resolve problems, Writes and edits technical and commercial documentation. Extensive experience in document review process, which includes draft review, review comments, comment resolution, draft updating, and final document development.

Sr. Health Systems Analyst

Education: BA/BS in Computer Science, Electrical Engineering, Mathematics, or other related technical discipline from an accredited college or university.

Experience: Seven (7) years of professional/technical experience and Five (5) years experience in systems analysis specialization in healthcare systems.

Duties/Responsibilities:
Planning and conducting tasks requiring a mastery of specialized techniques for selecting and/or evaluating approaches to problems or data; applying an analytical approach to a wide variety of assignments; logically assimilating the details, significance and results of various analyses, procedures and tests; maintaining release/version control; and planning, scheduling and executing project tasks based on a specialized knowledge of problem areas, methodologies and probable value of results.

Telecommunications & Network Engineer

Education: Bachelor's Degree in Computer Science, Engineering or similar technical Degree.

Experience: Five (5) years of experience in systems development, analysis or design. Requires competence in all phases of system analysis techniques, system design concepts, computer programming languages and the ability to work with end users to develop system designs from end users specifications.

Duties/Responsibilities:
The systems analysts will be responsible for performing all manner of program development tasks similar to the programmer. The systems analysts will be expected to perform the more complex

programming tasks as well as work with the end users to develop design specifications from end users requirements. The systems analysts will be expected to translate those tasks to the programmers and to function as a task leader on any given project.

Systems Analyst II

Education: Bachelor's Degree in Computer Science, Engineering or similar technical Degree.

Experience: Three (3) years of experience in systems development, analysis or design. Requires competence in all phases of system analysis techniques, system design concepts, computer programming languages and the ability to work with end users to develop system designs from end users specifications.

Duties/Responsibilities:
The systems analysts will be responsible for performing all manner of program development tasks similar to the programmer. The systems analysts will be expected to perform the more complex programming tasks as well as work with the end users to develop design specifications from end users requirements. The systems analysts will be expected to translate those tasks to the programmers and to function as a task leader on any given project.

Advanced Project Manager

Education: Bachelor's Degree in Computer Science, Engineering or similar technical Degree.

Experience: Seven (7) years of professional/technical experience and Three (3) years experience in Project Management specialization in healthcare systems.

Duties/Responsibilities:
Maintains the project schedule and ensures that deliverables are completed in a timely manner. Oversees project cost control and cost projections. Knowledgeable in the use of the project management tools used for activity assignment, resource planning, and cost control. Ensures the invoicing process provides the proper information and distribution on the invoices. Ensures smooth coordination consistent with the contract and task order requirements. Ensures problem resolution and customer satisfaction for individual task orders.

Task Manager

Education: Bachelor's Degree in Computer Science, Engineering or similar technical Degree.

Experience: Five (5) years of technical/professional experience.

Duties/Responsibilities:
Coordinate schedules, timelines, and r elated project information. Monitors tasks and advises the Project Manager of any problems, delays, issues, or requirements associated with the task. Provides on-site direction and coordination for all task related development efforts. Responsibilities include identifying new technologies that can be applied to reduce costs, optimize performance, or improve the overall quality of the output-products being developed under the task. May serve as the technical authority for a design area. As a staff specialist or consultant, resolves unique and unyielding systems problems using new technology. May direct systems analysts, programmers and other technical personnel on assigned work.

Technology Specialist

General Description: Possess special skills in premium technologies, such as packaged enterprise software tools and other premium market-driven technologies. Provide direction to project teams and interact with clients at the supervisory level. Qualified to perform tasks such as: (1) Develop functional and technical information system designs; (2) Design training programs for information systems users; (3) Participate in quality reviews to ensure work complies with specified standards; (4) Develop team work plans; (5) Perform workflow analyses; (6) Design and manage databases; (7) Define information systems requirements.

Experience: Possess at least three (3) years of experience in information systems implementation, change management efforts or business process redesign, including experience in premium technologies.

Minimum Education: BA/BS in Computer Science, Information Systems, Engineering, Business, or other related discipline or equivalent industry experience.

Senior Systems Architect

General Description: Lead a team of specialists in developing network, and technical architectures in support of complex and highly sophisticated client/server and mainframe applications. Develop network and technical architectures for complex and highly sophisticated client/server and mainframe applications. Develop and execute architecture strategies, feasibility studies, and integration analyses. Supervise and provide guidance in implementing various architectures. Gather and define the architecture requirements and ensure that the architectures are compatible and in compliance with the appropriate IT organization and project standards.

Experience: Seven (7) years experience in the information architecture arena and the development of new applications.

Minimum Education: BA/BS in Computer Science, Information Systems, Engineering, Business, or other related discipline or equivalent industry experience.

Developer

General Description: Develops and applies advanced methods, theories, and research techniques in the evaluation and development of complex software applications and problems. Designs software tools and subsystems and manages their implementation. Develops network, and technical architectures for client/server and mainframe applications. Gathers and defines architecture requirements and ensures that the architectures are compatible and in compliance with the appropriate IT organization and project standards.   Analyze, compile requirements and develop database solutions for database systems and related tools.

Experience: Five (5) years experience in the information architecture arena and the development of new applications.

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related discipline or equivalent industry experience.

Principal Systems Architect

General Description: Establishes information requirements using analytical methods for enterprise-wide or large-scale information systems. Designs architectures that may include software, hardware, and communications solutions. Develops and executes architecture strategies, feasibility studies, and integration analyses. May develop network, and technical architectures for client/server and mainframe applications. Evaluates compatibility of information system development efforts with agency architectures and may advise on workflow processes, document management systems, document imaging software, network and hardware requirements.

Experience: Ten (10) years of experience in information technology, related experience or equivalent combination of experience and training to meet required skill level.

Minimum Education: A degree in computer science, systems engineering, or information technology.

Network Administrator

General Description: Specific responsibilities may include: Installation and configuration of network hardware/software to meet user needs IAW established network policy. Establish detailed fault management, configuration control, and performance monitoring. Activation, back-up, deactivation, and restart of network resources/services. Problem isolation and correction; performance monitoring;

and configuration control. Certification/recertification actions. Advice on operational impacts of network expansions, additions, upgrades, and reconfiguration in hardware/software suites.

Experience: Three (3) years progressive related experience with LAN design, installation, operation, maintenance and detailed knowledge of current data communications technology.

Minimum Education: Bachelors Degree in a related discipline or equivalent industry experience.

Systems Administrator III

General Description: Oversee network operations staff, supervising multiple support operations. Has a thorough understanding of the capabilities of the client's applicable hardware/software configurations. This includes system backup/recovery, basic software management, security management, and library management, operating computer systems in different operating environments, sizing, performance, tuning, hardware/software trouble shooting and resource allocation.

Experience: Five (5) years hands-on technical experience with computer systems and data communications.

Minimum Education: BA or BS in Computer Science, Engineering or other business related discipline or equivalent industry experience.

Systems Engineer III

General Description: Performs complex work involved in specification development, implementation, testing and documenting engineering systems and equipment. Initiates concept development and trade-off studies. Consults extensively with customer representatives and employees. Directs the design of complex electronic or mechanical devices down to the subsystem level. Devises appropriate tests to use in evaluating debugging and checking of equipment and systems for accurate and dependable conformance to specifications.

Experience: Three (3) years experience or an equivalent combination of experience, training and education to ensure the specified skill level is required.

Minimum Education: Bachelors degree in Computer Science, Electrical Engineering, or Electronics Engineering or 400+ hours of continuing education plus four years general experience in ADP systems design, maintenance, and installation or an equivalent combination of experience, training and education to ensure the specified skill level is required.

Site Development Engineer

General Description: Design, develop, troubleshoot, and implement software code for a component of an Intranet/Extranet/Internet website with minimal oversight. Work with engineers and other members of a project team to develop site concepts, interface designs, and architecture of the websites. Translate applications requirements into the design of complex web sites, including integrating web pages and applications to serve either as stand alone sites or as the front end to web-based applications. Ability to apply new and emerging technologies to the site development process. Apply sound navigational and site-design concepts.

Experience: Three (3) years experience building & installing web sites, including product selection, configuration, installation, graphics, maintenance, site policy development, administration and training. Experience developing web pages using HTML and associated scripting and graphics integration.

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related discipline or equivalent industry experience.

Architect

General Description: Apply broad management skills and specialized functional and technical expertise to guide project teams in delivering client solutions or to manage the day-to-day operations of information architecture design. Execute architecture and integration strategies and provide expertise in industry, process or information technology areas. Plan and manage the work of information systems project teams. Scope systems requirements and assimilate data and develop, maintain and modify system architect products.

Experience: At least five (5) years of experience in information systems implementation, change management efforts or business process redesign.

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related discipline or equivalent industry experience.

Clinical Expert For Information Technology

General Description: Ability to understand and apply analytical skills and clinical application expertise to support process improvement, studies and analysis projects. Typical duties include analysis, planning, establishment of requirements, functional modeling, development of procedures, development of functional architectures, and other related management and technical duties. Requires expertise in specialty areas. Experience in general health care is highly desirable. Demonstrated experience in the functional areas of Human Resources, Medical, Reserve Components, Finance, Procurement, or Materiel Management.

Experience: Ten (10) years of hands-on specialty or healthcare practice experience, ability to apply concepts in information technology to the management & processing of data, information and knowledge in health care delivery. Have demonstrated ability in the representation of user requirements (systems analysis) for at least one major military medical system.

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related discipline or equivalent industry experience.

Systems Administrator I

General Description: Works as a team member to provide the following functionality. Can provide system backup/recovery, basic software management, security management, and library management, operating computer systems in different operating environments, sizing, performance, tuning, hardware/software trouble shooting and resource allocation.

Experience Two (2) years of experience. Entry-level position with knowledge of computer systems and data communications.

Minimum Education: BA/BS Information Systems, Computer Science, or related discipline or some industry experience.

Information Technology Architect

General Description: Serves as a senior member of consulting teams as a task manager or as a project leader on projects of information structure and organization. Typical duties include analysis, planning, establishment of requirements, functional modeling, development of procedures, development of functional architectures, and other related management and technical duties. As a consulting team member, collects, analyzes, and interprets data in one or more information technology specialties. Has ability to identify, analyze and resolve program support deficiencies when necessary.

Experience: At least five (5) years of experience in information technology arena.

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related discipline or equivalent industry experience.

Tester

General Description: Demonstrated experience and ability to design and execute software tests and evaluate results to ensure compliance with applicable regulations as well as apply understanding of enterprise-wide integration. Ability to prepare test scripts and all required test documentation. Ability to clearly write test plans to include objectives, methodologies, instrumentation requirements, analysis, and test procedure documents. Conducts analysis of output data and provide results and recommendations.

Experience: At least three (3) years of experience in technical information technology arena.

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related OR equivalent industry

Sr. Project Manager

General Description: Provide enterprise-wide management and direction for problem definition, analysis and requirements development and implementation for very complex systems. Advise on organizational architecture standards and industry best practices. Advise client executive management on emerging technology, system improvements, optimization and maintenance. Create an intra and inter-project relationships which will support detailed analysis and make recommendations that support strategic decisions. Maintain the data structures and activity sets using an IMS tool to accommodate major automated information systems life cycle documentation coding. Communicate project status clearly and concisely, both in oral and written format.

Experience: Five (5) years of experience developing and leading one or more projects using industry-leading software. Must have at least 1 year experience with Software Acquisition (SA) Capability Maturity Model (CMM).

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related OR equivalent industry

Configuration Management Expert

General Description: Lead or supervise a team of configuration management specialists that represent each entity of an organization. Establish and/or maintain a system to record modifications to hardware, software and/or documentation and maintain configuration control records and technical documents. Provide configuration baseline control throughout the life cycle of highly complex information systems as well as component software and hardware elements. Write and establish policies; and provide technical level review of proposed hardware/software configuration and program submittals. Review engineering change requests and document impact upon configuration baseline and logistics support elements. Work closely with quality assurance and management representatives to ensure accurate and well-documented product baselines. Prepare directives for change authorization and implementation.

Experience: Five (5) years of experience as an enterprise-level configuration manager in a multi-system organization. Must have 1 year experience with Software Acquisition (SA) Capability Maturity Model (CMM).

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related OR equivalent industry

Requirements Manager

General Description: Provide enterprise-wide technical management and direction for problem definition, analysis and requirements development and implementation for very complex systems in the subject matter area. Develop, update, maintain and sustain a Requirements Traceability Matrix (RTM), assign, record, track and report different RTM versions. Write and establish policies; and provide technical level review of proposed hardware/software configuration and program submittals. Decrease development costs to projects and increase planning efficiency across the system lifecycle. Provide feasible recommendations and advice to client executive management on emerging technology, system improvements, optimization and maintenance as related to requirements definitions, tracking and traceability. Communicate directions and status clearly and concisely, both in oral and written format.

Experience: One (1) year experience with Software Acquisition (SA) Capability Maturity Model (CMM).

Minimum Education: BA/BS Information Systems, Computer Science, Engineering, Business, or related OR equivalent industry

Emergency Services Technology Manager

General Description: Possess special skills in premium technologies, such as packaged enterprise software tools and other premium market-driven technologies to enable on-demand response to solve critical network or hardware service issues. Can provide direction to project teams and interact with clients at the leadership level   Perform tasks such as: (1) Develop functional and technical information system designs; (2) Supervise business integration analysis in the development of software designs, computer programming, system testing or training curricula; (3) Lead business process redesign teams in the development of new business process architectures; (4) Design training programs for information systems users; (5) Participate in quality reviews to ensure work complies with specified standards; (6) Develop team work plans; (7) Perform workflow analyses; (8) Design and manage databases; (9) Define information systems requirements.

Experience: Possess at least five (5) years of experience in information systems implementation, change management efforts or business process redesign, including experience in premium technologies.

Minimum Education: BA/BS in Computer Science, Information Systems, Engineering, Business, or other related discipline or equivalent industry experience.

2. MAXIMUM ORDER

   $500,000 FOR ALL SINS

3. MINIMUM ORDER

   $100

4. GEOGRAPHIC COVERAGE

   DOMESTIC DELIVERY ONLY (THE 48 CONTIGUOUS STATES, D.C., HAWAII, ALASKA, AND US TERRITORIES)

5. POINTS OF PRODUCTION

   US

6. DISCOUNT FROM LIST PRICES

   PRICES SHOWN ARE NET PRICES, BASICS DISCOUNTS HAVE BEEN DEDUCTED

7. QUANTITY DISCOUNTS

   NONE

8. PROMPT PAYMENT TERMS

   NET 30

9. NOTIFICATION THAT GOVERNMENT PURCHASE CARDS ARE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

   TIAG, INC. ACCEPTS GOVERNMENT PURCHASE CARDS ABOVE THE MICRO-PURCHASE THRESHOLD.

   9B. NOTIFICATION WHETHER GOVERNMENT PURCHASE CARDS ARE ACCEPTED OR NOT ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.

   TIAG ACCEPTS GOVERNMENT PURCHASE CARDS AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

10. FOREIGN ITEMS

    NOT APPLICABLE

11. TIME OF DELIVERY

    TIAG, INC. WILL ADHERE TO THE DELIVERY SCHEDULE STIPULATED IN EACH DELIVERY ORDER AND/OR DELIVERY ORDER AMENDMENT.

    11B. EXPEDITED DELIVERY

    AS NEGOTIATED BETWEEN TIAG, INC. & ORDERING CUSTOMER

    11C. OVERNIGHT AND 2-DAY DELIVERY

    AS NEGOTIATED BETWEEN TIAG, INC. & ORDERING CUSTOMER

    11D. URGENT REQUIREMENTS

    TIAG, INC. WILL ADHERE TO THE DELIVERY SCHEDULE STIPULATED IN EACH TASK OR DELIVERY ORDER AND/OR TASK OR DELIVERY ORDER AMENDMENT.

12. F.O.B POINT

    DESTINATION

13. ORDERING ADDRESS

    TIAG, INC.
    11911 FREEDOM DRIVE, SUITE 1180
    RESTON, VA 20190

13B. ORDERING PROCEDURES

FOR SUPPLIES AND SERVICES, THE ORDERING PROCEDURES, INFORMATION ON BLANKET PURCHASE AGREEMENTS (BPA'S) ARE FOUND IN FEDERAL ACQUISITION REGULATION (FAR) 8.405-3.

14. PAYMENT ADDRESS

TIAG, INC.
11911 FREEDOM DRIVE, SUITE 1180
RESTON, VA 20190

15. WARRANTY PROVISION

NOT APPLICABLE

16. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE

NONE

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE (ANY THRESHOLDS ABOVE THE MICRO-PURCHASE LEVEL).

TIAG, INC. ACCEPTS GOVERNMENT PURCHASE CARDS ABOVE OR BELOW THE MICRO-PURCHASE THRESHOLD.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR

NOT APPLICABLE

19. TERMS AND CONDITIONS OF INSTALLATIONS

NOT APPLICABLE

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF APPLICABLE).

NOT APPLICABLE

20A. TERMS AND CONDITIONS FOR ANY OTHER SERVICES

NOT APPLICABLE

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE)

NOT APPLICABLE

22. LIST OF PARTICIPATING DEALERS

NOT APPLICABLE

23. PREVENTIVE MAINTENANCE

NOT APPLICABLE

24. SPECIAL ATTRIBUTES

NOT APPLICABLE

24B. SECTION 508 COMPLIANCE

SECTION 508 COMPLIANCE INFORMATION IS AVAILABLE ON ELECTRONIC AND INFORMATION TECHNOLOGY (EIT) SUPPLIES AND SERVICES AT TIAG.NET.
THE EIT STANDARDS CAN BE FOUND AT: WWW.SECTION508.GOV/.

25. DATA UNIVERSAL NUMBERING SYSTEM (DUNS) NUMBER

065245750

26. NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE.

TIAG, INC. IS REGISTERED IN CCR

LABOR CATEGORY PRICING:

LABOR CATEGORIES	YEAR 11 5/13-5/14	YEAR 12 5/14-5/15	YEAR 13 5/15-5/16	YEAR 14 5/15-5/17	YEAR 15 5/17-5/18
Principal IT Consultant	$311.27	$316.88	$322.58	$328.39	$334.30
Principal Information Architect	$348.96	$355.24	$361.64	$368.15	$374.77
Principal Systems Engineer	$265.20	$269.97	$274.83	$279.78	$284.81
Senior IT Consultant	$230.32	$234.47	$238.69	$242.98	$247.36
Senior Information Architect	$265.20	$269.97	$274.83	$279.78	$284.81
Senior Systems Engineer	$181.46	$184.73	$188.05	$191.44	$194.88
Information Systems Security Specialist	$134.00	$136.41	$138.87	$141.37	$143.91
Program Manager	$160.52	$163.41	$166.35	$169.34	$172.39
Project Manager	$125.63	$127.89	$130.19	$132.53	$134.92
Director/Lead Engineer	$179.66	$182.90	$186.19	$189.54	$192.95
Sr. Security Systems Engineer	$190.63	$194.06	$197.55	$201.11	$204.73
Lead Architect	$208.09	$211.83	$215.65	$219.53	$223.48
Information Systems Executive	$243.05	$247.43	$251.88	$256.42	$261.03
Information Systems Analyst	$189.80	$193.21	$196.69	$200.23	$203.83
Information Systems Engineer	$137.99	$140.47	$143.00	$145.57	$148.19
Analyst	$184.33	$187.65	$191.03	$194.47	$197.97
Sr. Health Systems Analyst	$128.86	$131.18	$133.54	$135.94	$138.39
Telecommunications & Network Engineer	$115.52	$117.60	$119.72	$121.87	$124.06
Systems Analyst II	$101.72	$103.55	$105.42	$107.31	$109.25
Advanced Project Manager	$198.00	$201.56	$205.19	$208.88	$212.64
Task Manager	$170.68	$173.76	$176.88	$180.07	$183.31
Technology Specialist	$179.39	$182.62	$185.90	$189.25	$192.66
Senior Systems Architect	$118.62	$120.75	$122.92	$125.14	$127.39
Developer	$99.42	$101.21	$103.03	$104.88	$106.77
Principal System Architect	$93.58	$95.27	$96.98	$98.73	$100.50
Network Administrator	$89.66	$91.28	$92.92	$94.59	$96.30
System Administrator III	$87.48	$89.06	$90.66	$92.29	$93.96
Systems Engineer III	$84.38	$85.90	$87.44	$89.02	$90.62
Site Development Engineer	$78.23	$79.64	$81.07	$82.53	$84.02
Architect	$77.42	$78.82	$80.23	$81.68	$83.15
Clinical Expert for Information Technology	$61.20	$62.30	$63.42	$64.57	$65.73
Systems Administrator I	$60.78	$61.88	$62.99	$64.13	$65.28
Information Technology Architect	$87.88	$89.46	$91.07	$92.71	$94.38
Tester	$102.66	$104.50	$106.39	$108.30	$110.25
Sr. Project Manager	$133.16	$135.55	$137.99	$140.48	$143.01
Configuration Management Expert	$143.54	$146.12	$148.76	$151.43	$154.16

LABOR CATEGORIES	YEAR 11 5/13-5/14	YEAR 12 5/14-5/15	YEAR 13 5/15-5/16	YEAR 14 5/15-5/17	YEAR 15 5/17-5/18
Requirements Manager	$109.41	$111.38	$113.38	$115.42	$117.50
Emergency Services Technical Manager	$139.06	$141.57	$144.11	$146.71	$149.35
Enterprise Management Tech Manager	$129.86	$132.20	$134.58	$137.00	$139.47
Enterprise Management Engineer	$113.78	$115.83	$117.92	$120.04	$122.20
Enterprise Management Desktop Administrator	$99.39	$101.18	$103.00	$104.86	$106.74
Desktop Management Engineer	$113.78	$115.83	$117.92	$120.04	$122.20
Service Desk Engineer	$113.78	$115.83	$117.92	$120.04	$122.20
Service Desk Administrator	$99.39	$101.18	$103.00	$104.86	$106.74
VTC Senior Engineer	$108.45	$110.40	$112.39	$114.41	$116.47
VTC Administrator	$66.03	$67.22	$68.43	$69.66	$70.92
VTC Technician	$76.55	$77.93	$79.33	$80.76	$82.21
VoIP Senior Engineer	$110.93	$112.92	$114.96	$117.03	$119.13
VoIP Engineer	$96.90	$98.64	$100.42	$102.23	$104.07
VoIP Administrator	$82.14	$83.62	$85.13	$86.66	$88.22
CA Unicenter Engineer	$134.23	$136.65	$139.11	$141.61	$144.16
Senior Software Applications Engineer	$128.54	$130.85	$133.21	$135.61	$138.05
Software Applications Engineer	$116.06	$118.15	$120.28	$122.44	$124.64
Help Desk Specialist	$75.05	$76.40	$77.78	$79.18	$80.60
Senior Software Asset Management Analyst	$133.15	$135.55	$137.99	$140.47	$143.00
Software Administrator	$126.94	$129.23	$131.55	$133.92	$136.33
Senior Implementation Subject Matter Expert	$199.73	$203.32	$206.98	$210.71	$214.50